

Stakeholder Bulletin

Quarterly update

October - December 2020



Welcome from Chief Constable Gavin Stephens

This is the first quarterly Stakeholder Bulletin after we launched Our Commitments 2020-25 in September. With your help as our partners, we have set out how we want to improve our Force, work with our communities and develop our people to help make Surrey a county that is safe, and feels safe.

Your Stakeholder Bulletin will arrive shortly after the quarterly Force Commitments Board, which I will chair as Chief Constable, to review our progress against Our Commitments. It will update you on activity in each area, identify areas you can work with us, as well as share good news from across the Force. I start with achievements:



Our Communities

Surrey Suicide Prevention project

Directly tying into protecting our communities with partnership working as part of our role on the Surrey Multi-Agency Suicide Prevention Board. We're using real-time surveillance data to help us identify suicide and attempted suicide so we can ensure they receive the multi-agency support they need. We've also recruited our first Suicide Prevention Officer – working with partners to deliver a multi-agency suicide prevention strategy for Surrey.

Op Signature

A joint Surrey and Sussex Police operation designed to tackle romance fraud through safeguarding and disruption. It's been such a success it's been highlighted by the City of London Police who have been encouraging other forces to adopt the same approach.

Roads Policing

Op Tramline uses a HGV to get a "cab's eye view" of poor driving and motoring offences such as use of mobile phones and not wearing seatbelts. We dealt with 305 offences committed by 285 drivers.

This included 65 uses of mobile phones and 25 speeding offences – believe it or not there was even someone driving with their elbows, a man watching music videos and someone doing their make up in lane 4 of the M25.

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OUR
FORCE



OUR
COMMUNITIES



OUR
PEOPLE



Our People

This year we have taken internal measures to ensure that Surrey Police is an inclusive, representative and professional employer operating to the highest of standards, making the most of partnerships, tools and all avenues available to ensure we are reaching our full potential.

We have grown our Inclusion team, celebrated Black History Month and challenged sexism with a live-streamed debate.

We have continued to recognise good work and despite our ceremonies being postponed, we have been able to continue presenting Long Service and Good Conduct awards to officers and staff to recognise their service and contribution.

Wellbeing has been key – it has been hard for many who have been unable to see friends and loved ones, for those parents who have been managing the challenges of children being off school for much of the year whilst still coming to work, and the extra demand the pandemic has placed on all of us. Our Wellbeing Wednesdays reflect the culture of kindness and support it is so important to foster as part of our work towards being a truly inclusive force.



Our Force

Through Op Uplift and the precept we have seen growth in our officer and staff numbers, and we've seen some of the largest officer recruit intakes for years. Through partnerships with universities we have launched different routes to join us, through degree apprenticeships for police officers, fast track detective programmes and degree holders, and PCSO apprenticeships.

We've renewed our focus on identifying savings and to be more financially and environmentally efficient.

We have launched Digital 101 in the Contact Centre where we are interacting with our communities via live chat or directly over social media 24 hours a day, seven days a week.

Enhanced areas of focus for the next quarter

- Our Communities – we need to solve more crime, ensuring better outcomes for those that need us
- Our People – we need to make Surrey Police a great place to work for all and ensure we meet the highest standards and professionalism, whether it is in our working environment, how we present ourselves, work quality or behaviours
- Our Force - we need to better understand our demand for service, be able to effectively prioritise and allocate funding where it is needed most.

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Key dates

Over the last two years I along with the Police and Crime Commissioner David Munro and each of the eleven Borough Inspectors have held eleven community engagement events. This year we will be running these events virtually and they will be targeted direct to those working and and living in each of the Boroughs. The dates are:

	5:30pm – 6:30pm	7pm – 8pm
Monday 18 January	Runnymede Borough	Surrey Heath Borough
Monday 25 January	Epsom and Ewell Borough	Spelthorne Borough
Wednesday 27 January	Mole Valley Borough	Tandridge Borough
Monday 1 February	Elmbridge Borough	Guildford Borough
Wednesday 3 February	Waverley Borough	Woking Borough
Thursday 4 February	Reigate and Banstead Borough	

**Wider publicity for these events will start towards the end of the week across a number of communication channels allowing people to register their interest to virutally attend.*

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