

Stakeholder Bulletin

Quarterly update



We're now 6 months on from the launch of Our Commitments, so I can now give you an update of how we're doing against our 3 commitment areas - Our Communities, Our People and Our Force. You can watch the vlog I recorded [here](#).

We've all been touched by recent events, including the tragic murder of Sarah Everard and the discussion about Violence against Women and Girls, so it's vital that Surrey is not only a county that is safe, but it must feel safe to you too. We can only do that together, but we're keen to get our part right, and that's to give you a professional police service. Please do send me any feedback on this bulletin, or on any other matter, and I hope you find it useful.

A handwritten signature in black ink that reads 'Gavin'.

Our Communities

Crime Reduction

The number of crimes reported to us over the past 12 months is down 14.2% (-10,988) compared to the year before. Some reductions are obviously due to Covid lockdowns, but Surrey continues to have the lowest crime rate in SE region, despite challenges of proximity to London etc. We also have the greatest reductions in burglary, theft, vehicle crime & criminal damage, and only notable increases in violence without injury (mainly harassment) and drug offences (mainly possession), and remain the 5th safest county in England and Wales.

Solved Crimes

Our volume of solved outcomes for 12 months to February 2021 is down 7% (-745) on last year. Performance improved between February & May 2020, but since continued to decline. The rate however has improved; for the 12 months to February 2021, solved rate is 15.0% (up 1.2%pts on last year).

We've recently introduced an Incident Review Team to help solve more crimes and our Problem Solving Team are working hard in working towards the root causes of local issues.

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Our People

Improved Representation

In 2020/21, diversity of recruitment within Surrey Police has improved:

- Female joiners sits at 43.8%, versus a three-year average of 35.4%
- BAME joiners sits at 12%, versus a three-year average of 7.2%
- Of this figure, 1.7% is black joiners which sits against a local population of 1.1%

There is more work to be done, but there are significant improvements from new officer recruitment processes.

The Force has a fully staffed Inclusion Team for the first time in a number of years, and we have run a number of significant initiatives over the last year including an [online Sexism debate](#) and campaign [#NotInMyForce](#), Black History Month, Women in Policing and LGBT+ history month.

Standards and Professionalism

Our aim is to make Surrey Police a great place to work for all and ensure we meet the highest standards and professionalism, whether it is in our working environment, how we present ourselves, work quality or behaviours. We have started a working group to lead on this work, and have a set of principles identified to be worked to. I want to reassure you that we have a Professional Standards Department who work tirelessly and proactively to uphold our standards, and we welcome any feedback you have.

Impact of Covid-19

The Covid-19 pandemic has affected all colleagues in a variety of ways:

- Directly affected by illness or bereavement
- Isolation or additional health concerns
- Additional pressures of home schooling, childcare or working from home etc
- Financial impact from partner / family in furloughs or businesses affected.

I recently sent a personal letter to every officer and member of staff, highlighting the important role everyone has played in the fight against Covid-19 and thanking them for their efforts, and I am equally grateful for the amazing support from partner organisations and volunteers.

Our Force

New Investment

For 2020/21 our investment in additional officers included 78 Uplift officers + 26 officers & 52 police staff from the Precept increase.

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For 2021/22 our investment will be met by the maximum precept investment agreed with the PCC & agreed by the Police & Crime Panel, meaning we can recruit 73 Uplift officers + 10 officers & 67 police staff from Precept. Our next steps are to prioritise deployment of these officers and staff to specific roles through 2021/22

News

Last month, the Building the Future team held an Online Consultation event for the new Headquarters and Eastern Operating Base in Leatherhead, which over 200 people joined us for. The event was an opportunity to learn more about the plans in extensive detail and ask questions through a dedicated Q&A session. It also gave a chance to understand more about the project and see the designs which have not been shared previously. The New HQ will promote greater flexibility, accessibility and some state of the art facilities which will help us to operate more effectively. In case you missed the event, recording for this can be seen [here](#).

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